



250-365-7227

NOTICE TO RESIDENTS

This year, the City is modernizing its solid waste collection program and implementing a universal water meter program. The following changes will result from these new initiatives



Summary of Changes

- ✓ Garbage collection will be provided on a biweekly basis instead of weekly.
- ✓ Recycling collection will continue to be provided on a biweekly basis; on alternating weeks of garbage collection.
- ✓ Bear resistant residential garbage cans will be issued to each house.
- ✓ Blue box recycling containers will be issued to each house.
- ✓ The City will provide water consumption information to each household based on Water Meters.
- ✓ Utility bills will be sent to home owners quarterly. For 2016, there is **no change** to the utilities bill as a result of water metering.

GARBAGE COLLECTION

Starting April 4th 2016, garbage and recycling will be collected bi-weekly but on alternating weeks. Residents will be provided with a standard 242 litre wheeled cart fitted with bear resistant locks. For those requiring a smaller cart, an option to have a 121 litre cart is available. Request for smaller or additional carts can be made by emailing publicworks@castlegar.ca or call City Hall at 250-365-7227.

RECYCLING

Curbside recycling will remain bi-weekly but instead of collecting recycling in bags, residences will be supplied with two blue boxes. Separating the types of recyclables into two separate bins ensures a maximum return from Multi-Material BC and eliminates the use of non-recyclable bags. An information pamphlet will be delivered to every residence with the blue bins describing in detail what can and can't be recycled and how to separate your recycling. Glass will no longer be collected curbside. Starting February 15, a new Multi-Material BC (MMBC) recycling depot will open in Castlegar. Zion Trucking, located at 2314 6th Avenue, will accept all materials in MMBC's residential recycling program, including non-deposit glass bottles and jars, plastic bags, overwrap, and plastic foam packaging as well as any curbside recycling materials.

WATER AND SEWER

Since moving forward with the Universal Water Meter Program, the City has installed more than 2,400 residential water meters. It is now time to transition to a water meter based utility billing system. The City has made many attempts to coordinate installations with all home owners. If you have not had a meter installed it is likely that you have refused to have one installed or have not responded to requests for installation appointment. If you should now choose to have a meter installed, the installation must be coordinated through the City but it will be at your cost. If you have an outstanding appointment or feel there is an error with being included on the non-meter list, please contact Civic Works at 250-365-5979.

- Residents will receive their first quarterly bill for Water, Sewer, Garbage and Recycling in April, 2016, and each quarter thereafter.
- Since invoices will now be sent quarterly (at the end of each quarter) the early payment, or prepayment discount, will no longer be offered.
- A record of household water consumption will be made available so residents can understand their water use and compare this to the community wide average.
- The City will develop meter charges in 2016 which will take effect in 2017.
- 2016 Water, Sewer, Garbage and Recycling rates, and the billing plan are shown in the following two tables.

<u>Utility Rates 2016</u>	
Water	419.25
Sewer	340.75
Garbage	110.00
Total for 2016	\$870.00

Billing Period	Amount
January to March 16 – Mailed in April	\$217.50
April to June – Mailed in July	\$217.50
July to September - Mailed in October	\$217.50
October to December - Mailed January 2017	\$217.50
Total for 2016	\$870.00